#14/E 9/2/03/01



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Helen MCINTOSH

Examiner: D. Suhol

Serial No.: 09/661,447

Group Art Unit: 3712

Filed: September 13, 2000

For: SYSTEM AND METHOD FOR ENABLING CONFLICT RESOLUTION

RECEIVED

AUG 2 9 2003

TECHNOLOGY CENTER R3700

AMENDMENT

Commissioner for Patents Washington, D.C. 20231

Sir:

In response to the Office Action dated April 23, 2003, please amend the above-identified patent application as indicated below.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

1

Remarks begin on page 5 of this paper.

#9198486.1